

## PIP Completed Action Steps & Measurements for Quarter 3 (04/01/10 to 06/30/10)

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### 1. Expand use of participatory case planning strategies.

■ Goal: Increase engagement of children/youth, families and others in case planning and decision-making processes across the life of the case for safety, permanency, and well-being.

- Reviewed, revised and disseminated Permanency Protocols based on lessons learned through 11-county pilot.
- Developed family engagement and participatory case planning guidelines for Linkages Project and incorporated guidelines into Linkages semi-annual meetings.

### 2. Sustain and enhance permanency efforts across the life of the case.

■ Goal: Enhance practices and strategies that result in more children/youth having permanent homes and connections to communities, culture and important adults.

- Los Angeles and San Bernardino's Residentially Based Services Reform Projects approved by CDSS.

### 3. Enhance and expand caregiver recruitment, retention, training, and support efforts.

■ Goal: Improve caregiver support strategies and augment educational/training curriculum.

- Identified and published information on resource family recruitment, retention, and training via the CA Evidence Based Clearinghouse for Child Welfare. Also provided training on evidence based practices on resource families, recruitment, retention, training, and caregiver-social worker partnership.

### 4. Expand options and create flexibility for services and supports to meet the needs of children and families.

■ Goal: Increase statewide access to varied existing services options for children/youth, and families in foster care.

- Utilized Linkages Project semi-annual meetings to inform participants of best practices on effective collaboration between CalWORKS and Child Welfare regarding services and supports for families. Also disseminated screening tools and associated protocols.

5. Sustain and expand staff/supervisor training.

■ Goal: Increase educational and training opportunities for staff and supervisors working in the child welfare system.

- CPOC developed three new child welfare related curriculum for probation specific needs and delivered training. Also, increased awareness of the availability of nine day probation officer core training.

6. Strengthen implementation of the statewide safety assessment system.

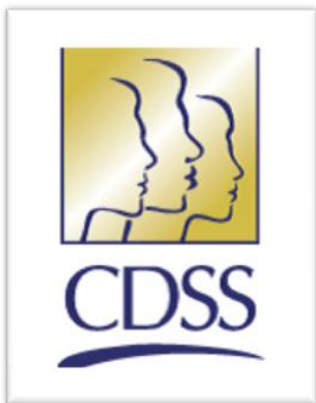
■ Goal: To improve timeliness of investigations and enhance services to families to ensure safety of child.

- Strengthened implementation of the safety, risks, strengths, and needs assessment by enhancing training of trainers' curriculum. Incorporated data reviews as a method for supervisors to monitor timely completion of safety, needs and risk assessments. Also, provided training at the county level to build supervisor capacity to monitor fidelity to the safety assessment tool

**Measurements Met:**

Measure	Baseline	Target Improvement	Qrt.1	Qrt.3
Outcome: Safety 2, Item 3: Services to family to protect child(ren) in home and prevent removal (Family Strengths and Needs Assessments Completed)	61.8%	62.3%	63.8%	66.7%
Outcome: Safety 2, Item 4: Risk of harm to child (Risk Assessments completed within 65 days prior to case closing)	60.1%	60.6%	62.2%	63.5%
Outcome: Safety 1, Absence of Maltreatment Recurrence	92.6%	93.2%	93.0%	93.2%
Outcome: Safety 2, Item 4: Risk of harm to child (Safety Assessments completed within 65 days prior to case closing)	22.8%	23.2%	22.0%	23.5%

NOTE: The report that follows is a working document and log between CDSS and the Administration for Children and Families (ACF). ACF's comments are in **Orange Font** in the "Status of EOC" and "Quarterly Update" columns.



## **Child and Family Services Review, Program Improvement Plan**

### **IV. PIP Matrix**

**State:** California

**Type of Report:** PIP: ☐ Quarterly Report: ☒ Quarter: 3

**Date Initially Submitted:** April 30, 2010

## Part A: Strategy Measurement Plan and Quarterly Status Report

<b>Primary Strategy:</b> 1. Expand use of participatory case planning strategies.		<b>Applicable CFSR Outcomes or Systemic Factors:</b> Permanency Outcome 2, Well-Being Outcomes 1 and 2, Case Review System, and Service Array.			
<b>Goal:</b> Increase engagement of children/youth, families and others in case planning and decision-making processes across the life of the case for safety, permanency, and well-being.		<b>Applicable CFSR Items:</b> Items 17, 18, 19, 20, 21, 25, 37			
Action Steps and Benchmarks	Person Responsible	Evidence of Completion (EOC)	Qtr Due	Status of EOC	Quarterly Update
1.1 Determine baseline and assess utilization of participatory case planning practices.	CDSS (Richard Smith and Karen Gunderson)	Evidence of completion of step 1.1 (1.1.1 through 1.1.4).	Q4		
1.1.1 Review and revise Permanency Protocols based on lessons learned through 11-county pilot; disseminate revised protocols.		Issued All County Letter with revised protocols.	Q2 Q3		<p><b>Quarter was changed from Q2 to reflect additional time needed to determine if the findings of the 11-county pilot necessitate revisions of the Permanency Protocols. Due to the budget crisis, the evaluation contract on the pilot evaluation was suspended for a period and the report is not yet available for review.</b></p> <p><b>Revised Permanency Protocols issued via All County Information Notice (I-24-10) on March 26, 2010.</b></p> <p>Pending--Although the CDSS issued the ACIN it only re-issuance without modifications.</p>

						The evidence provided is not responsive to the approved action step. The step called for a revision of the original pilot protocols based on lessons learned. The document provided is a reissue of the same 2005 protocols without revision. In addition, we note that the 11 County Pilot evaluation report made recommendations that are not included in the reissued protocols. (CBRO 5/12/10)
1.1.2	Develop procedures for county data entry of participatory case planning activities; and release ACIN with data entry instructions to counties.	CDSS (Richard Smith and Lindsay Farris)	Issued All County Information Notice with data entry instructions.	Q1	Done 11/17/09	<b>The ACIN (I-67-09) on participatory case planning activities (family engagement) was issued September 2009. A copy of the issued ACIN has been provided as evidence of completion.</b>
1.1.3	Methodology for measuring family engagement efforts finalized		Methodology instruction manual.	Q1	Done 11/24/20	<b>The family engagement efforts methodology instructions were finalized September 2009. A copy of the methodology instructions has been provided as evidence of completion.</b>  State provided their SAS files programs and instructions (CBRO 11/24/09)
1.1.4	Baseline calculated.		Revised PIP with baseline.	Q4		

1.2	Review and update core curricula on various models of participatory case planning and decision-making practices to address children's safety, permanency and well-being at all decision points and throughout the life of the case.	CDSS (Linne Stout) CalSWEC (Barry Johnson)	Revised curriculum sections.	Q4		
1.2.1	Implement updated core curriculum.		One training agenda in which the revised curriculum was provided.	Q5		
1.3	Develop advanced training module on specific strategies for engagement of fathers and related materials to address organizational culture change.	CDSS (Linne Stout) CalSWEC (Barry Johnson)	Copy of Engaging Fathers Curriculum	Q4		
1.3.1	Implement advanced training on engaging fathers.		One training agenda in which the curriculum was provided.	Q5		
1.4	Develop family engagement and participatory case planning guidelines for Linkages Project.	CDSS-OCAP (Linne Stout) CFPIC (Danna Fabella)	Copy of developed guidelines and list of counties receiving guidelines.	Q2	Done 02/24/10	A copy of ACIN I-70-09 (11/23/09) is provided as evidence of completion.
1.4.1	Incorporate guidelines into Linkages semi-annual meetings.		One meeting agenda in which the guidelines were provided.	Q3	Done 05/12/10	Linkages semiannual meeting agenda in which the guidelines were discussed in general session on September 16, 2009.
1.4.2	Survey counties for implementation of practice.		Survey results summary and list of who received the results.	Q4		
1.5	Examine fiscal implications of	CDSS (Barbara	Copy of fiscal	Q6		

participatory practices.	Eaton)	implications report addressed to CDSS Deputy Director.			
<b>Renegotiated Action Steps and Benchmarks</b>					
1.1.1 Review and revise Permanency Protocols based on lessons learned through 11-county pilot; disseminate revised protocols.		Issued All County Letter with revised protocols.	Q2 Q3		Quarter was changed from Q2 to reflect additional time needed to determine if the findings of the 11-county pilot necessitate revisions of the Permanency Protocols. Due to the budget crisis, the evaluation contract on the pilot evaluation was suspended for a period and the report is not yet available for review.

<b>Primary Strategy:</b> 2. Sustain and enhance permanency efforts across the life of the case.		<b>Applicable CFSR Outcomes or Systemic Factors:</b> Permanency Outcome 1 and 2, Well-Being Outcome 1, and Case Review System.			
<b>Goal:</b> Enhance practices and strategies that result in more children/youth having permanent homes and connections to communities, culture and important adults.		<b>Applicable CFSR Items:</b> Items 6, 7, 8, 9, 10, 12, 13, 15, 16, 26, 27, 28			
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Qtr Due	Status of EOC	Quarterly Update
2.1 Increase efforts to locate mothers, fathers, and maternal/paternal family members at case onset and strengthen connections across life of the case	CDSS (Karen Gunderson and Richard Smith)	Evidence of completion of step 2.1 (2.1.1 through 2.1.2).	Q6		
2.1.1 Develop and disseminate protocols.		Issued All County Information Notice	Q5		
2.1.2 Measure increase of finding families practices by determining the number of entry children whose placement is with a relative at 60 days.		Revised PIP with quarterly data.	Q6		
2.2 Improve potential for reunification.		Evidence of completion of step 2.2 (2.2.1 through 2.2.2).	Q4		
2.2.1 Development of legislative proposal for trial home visits.	CDSS (Karen Gunderson), AOC (Jennifer	Copy of submitted legislative proposal.	Q4		

2.2.2 Promote “cultural brokers” and family advocate/mentor models through dissemination of promising/evidence based practices.	Walter; Leah Wilson) CDSS-OCAP (Linne Stout)	Issued All County Information Notice	Q3 Q4		Quarter is being changed to reflect additional time needed to complete the ACIN and dissemination.
2.3 Assess quality of social worker visits with parents and children.	CDSS (Richard Smith)	Evidence of completion of step 2.3 (2.3.1 through 2.3.2).	Q8		
2.3.1 Finalize methodology and tool for case reviews		Copy of methodology and tool	Q2		<p>Case selection methodology and tool are provided as evidence of completion.</p> <p>The state provided the methodology for this measure but CB needs more information and clarification before this can be approved (CBRO 2/24/10)</p> <p>Pending--Detail of how the numerator and denominator were calculated for the baselines. Provide the number of applicable cases for each item. – including both item 20 instrument questions.</p> <p>Include the summary roll-up of the 12 counties and the results of the reviews by county including applicable cases, numerators and denominators by case category.</p> <p>Specifics on how the instrument questions are summarized –</p>

				<p>Example: is the numerator the cases that have Yes or NA for all of the questions listed? How are cases rated as NA – criteria used? When parent is NA how is that determined to be appropriate?</p> <p>Provide information on the number of cases scored as No because documentation was not in the online record.</p> <p>Include the case selection methodology for determining the number of cases selected by county and if it is a random selection. Include any case elimination criteria. (CBRO 5/27/10)</p>
2.3.2 Establish baseline level of quality of visits		PIP quarterly report	Q2	<p><b>Baseline and target improvement are found in Part B.</b></p> <p>The state provided the methodology for this measure but CB needs more information and clarification before this can be approved (RO 2/24/10)</p> <p>Pending--See the comment in 2.3.1. ACF need's more detail and back up information including the number of cases in the denominator and the numerator and the back up documents.</p>

					(CBRO 5/27/10)
2.4 Utilize Caregiver Advisory Group to identify and make recommendations related to reducing/removing barriers to permanence.	CDSS (Karen Gunderson)	Evidence of completion of step 2.4 (2.4.1).	Q5		
2.4.1 Submit recommendation to CDSS management for consideration of implementation.		Copy of meeting agenda in which the Caregivers Advisory Group recommendations were discussed.	Q5		
2.5 CA Child Welfare Evidence Based Clearinghouse will identify and publish evidence based practices related to post-permanency services.	CDSS/OCAP (Linne Stout)	Copy of website where the evidence based practices are posted and URL.	Q4		
2.6 AOC will provide ongoing training and TA to dependency courts and stakeholders regarding reunification, tribal engagement, concurrent planning and participatory case planning.	AOC (Jennifer Walter)	Two court training agendas in which one or more of the topic items in 2.6 were provided.	Q6		
2.7 Implement Resource Family Approval Pilot in 5 counties.	CDSS (Karen Gunderson)	Evidence of completion of step 2.7 (2.7.1 through 2.7.3).	Q5		
2.7.1 Select counties.		List of counties selected.	Q2 Q3		Quarter was changed from Q2 to reflect additional time needed to complete selection of counties. This was delayed due to budget issues. The Administration has

					<p><b>proposed legislation suspending the pilot until there is funding. CDSS cannot continue with the pilot until that is resolved.</b></p> <p>Pending—the state provided information on its county selection process to document that it was moving towards county selection even though they did not finalize the selection. If the State is requesting suspending this action step because of budget – please provide proposed replacement strategy to address the items that contributed to a determination of nonconformity for each outcome or systemic factor originally targeted with this action step. (CBRO 5/27/10)</p>
2.7.2	Convene workgroup to develop implementation requirements.		One meeting agenda which indicates the implementation requirements were discussed.	Q3 Q4	
2.8	Implement Residentially Based Services Reform project in selected counties (Los Angeles, San Bernardino, Sacramento, and Bay Area Consortium).	CDSS (Karen Gunderson) and selected county partners and stakeholders.	Evidence of completion of step 2.8 (2.8.1 through 2.8.4).	Q8	
2.8.1	County proposals submitted to CDSS.		Copies of two county proposals.	Q1	<p><b>Done</b> 11/30/09</p> <p><b>Four county RBS submissions have been received by CDSS</b></p>

					<p>and are currently under review. Proposal can be accessed via the link as evidence of completion. <a href="http://www.rbsreform.org">www.rbsreform.org</a></p> <p>The documents referenced above were not the proposals. The state has provided the proposals for two Counties: San Bernardino and Los Angeles via the website CBRO 11/30/09</p>
2.8.2 County proposals approved by CDSS.		Copies of two approval letters.	Q2 Q3	Done 05/27/10	<p>Quarter was changed from Q2 to reflect additional time needed to complete proposal approvals.</p> <p>One approval letter is being submitted for San Bernardino County. The other is forthcoming within the next week (L.A.).</p> <p>This action is pending the receipt of the approval letter to Los Angeles County. (CBRO 5/12/10)</p> <p>Los Angeles County approval letter was submitted on 5/25/10. NOTE: The RO will also appreciate copies of the executed MOU's (CBRO 5/27/10)</p>
2.8.3 Project implementation.		Copy of evaluation report.	Q8		

2.8.4 Workgroup convened to develop plan for transforming group home system.		One meeting agenda in which the transformation of the group homes system was discussed.	Q8		
<b>Renegotiated Action Steps and Benchmarks</b>					
2.7.2 Convene workgroup to develop implementation requirements.		One meeting agenda which indicates the implementation requirements were discussed.	Q3 Q4		Quarter was changed from Q3 to reflect additional time needed as documented in 2.7.1 above. <b>Reference 2.7.1 above.</b>

<b>Primary Strategy:</b> 3. Enhance and expand caregiver recruitment, retention, training, and support efforts.		<b>Applicable CFSR Outcomes or Systemic Factors:</b> Well-Being Outcome 1, Case Review System, Training, Licensing, and Recruitment and Retention.			
<b>Goal:</b> Improve caregiver support strategies and augment educational/training curriculum.		<b>Applicable CFSR Items:</b> Items 17, 18, 29, 34, 42, 44			
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Qtr Due	Status of EOC	Quarterly Update
3.1 CA Child Welfare Evidence Based Clearinghouse will:	CDSS-OCAP (Linne Stout)	Evidence of completion of step 3.1 (3.1.1 through 3.1.2).	Q3		
3.1.1 Identify and publish information on resource family recruitment, retention, and training.		Copy of Clearinghouse web page with URL.	Q3		<p><b>Link to Clearinghouse web page and URL:</b>  <a href="http://www.cebc4cw.org/search/topical-area/23">http://www.cebc4cw.org/search/topical-area/23</a></p> <p>Pending--While the webpage does have information available on recruiting and supporting foster parents there is nothing in the information on the webpage that addresses retaining foster parents. The CDSS needs to clarify how they are addressing this since retaining foster parents was an issue in the CFSR. Pending further clarification from the CDSS (CBRO 051210)</p>

3.1.2 CA Evidence Based Clearinghouse for Child Welfare will provide training on evidence based practices on resource families, recruitment, retention, training, and caregiver-social worker partnership.		Two training agendas from the Chadwick Center which indicate one or more of the evidence based practices were discussed.	Q3		<p><b>Copies of two training agendas which indicate one or more evidence based practices were covered.</b></p> <p>Pending--The training agendas appear to be from two days during a conference. Nothing in the agendas that were submitted clarified that the subject matter was related to recruiting, retaining, and supporting foster parents. Pending clarification of training on the identified subject matter for this action. (CBRO 05/12/10)</p>
3.2 Develop/initiate statewide campaign to recruit/retain resource families.	CDSS (Karen Gunderson)	Evidence of completion of step 3.2 (3.2.1 through 3.2.4).	Q6		
3.2.1 Seek federal TA.		Copy of application for Federal TA.	Q1	Done 11/17/09	<p><b>The training and technical assistance request was submitted to the National Resource Center. The request is to improve recruitment, retention, and support of foster and adoptive families statewide. A copy of the application has been provided as evidence.</b></p> <p>State submitted the revised T&amp;TA Request to the RO on 4/27/09, which was subsequently approved. (CBRO 11/17/09)</p>

<p>3.2.2 Survey counties to identify promising practices at local level.</p>		<p>Copy of survey summary.</p>	<p>Q2</p>	<p><b>AGL ACIN and survey instrument provided pending survey summary report (report to be completed approx. by 01/31/10).</b></p> <p>In a phone call the State confirmed that they incorrectly identified that an ACL was provided as evidence of completion. CDSS should have correctly referenced an ACIN. The State submitted ACIN 1-36-09 dated 5/7/09 as evidence of completion, which satisfies this action step.</p> <p>This action step is pending as the Survey results do not clearly identify what the promising practices at the local level are. This information will have an affect on later actions steps as this strategy continues to be developed. CBRO has requested that a conference call be set up with the State staff to better understand the information submitted and how it will be used. (CBRO-030810)</p> <p>Pending—still not clear on the status of the statewide campaign to recruit/retain resource families and the evidence status for 3.2.2 concerning the identification of promising practices.(CBRO</p>
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					5/27/10)
3.2.3 Develop campaigns with county partners.		Copies of two county campaign plans.	Q4		
3.2.4 Launch campaign.		Examples of campaign materials produced.	Q6		
<del>3.3 Form state level Caregiver Advisory Group including youth, to develop statewide agenda for recruitment, training, support and retention.</del>	CDSS (Karen Gunderson)	Evidence of completion of step 3.3 (3.3.1 through 3.3.3).	Q6		
<del>3.3.1 Announce formation of advisory group and application for membership process; select members.</del>		<del>Copy of advisory group announcement.</del>	<del>Q2</del>		
3.3.2 Convene group.		Copies of two <del>advisory group</del> agendas.	Q4		
3.3.3 CDSS considers recommendations for implementation.		Copy of <del>advisory group</del> recommendation summary to Deputy Director.	Q6		
3.4 Develop program outcomes, rate structure, and oversight policies and procedures for MTFC.	CDSS (Barbara Eaton)	Evidence of completion of step 3.4 (3.4.1 through 3.4.2).	Q8		
3.4.1 Support implementation and use of MTFC.		Copies of materials developed for 3.4 and implementation plan.	Q8		

3.4.2 Increase number of MTFC programs		PIP quarterly report with total number of new MTFC programs.	Q8		
3.5 Test "Better Together" model to facilitate collaboration between caregivers and social workers in five counties.	CDSS (Karen Gunderson and Linne Stout)	Evidence of completion of step 3.5 (3.5.1 through 3.5.2).	Q8		
3.5.1 Workshops initiated.		Copies of two workshop agendas.	Q5		
3.5.2 Use lessons learned to determine feasibility of expanding utilization of model.		Feasibility summary to caregiver advisory group.	Q8		
3.6 Establish a communication network for caregiver advocates.	CDSS-FCO (Karen Grace-Kaho)	Evidence of completion of step 3.6 (3.6.1 through 3.6.3).	Q4		
3.6.1 Identify advocacy organizations for caregivers and create directory by county.		Copy of advocacy directory.	Q1	Done 11/17/09	<b>A directory of advocacy organizations has been completed. A copy of the directory has been submitted as evidence of completion.</b> We note that not all CA counties are represented and suggest that the state implement a plan to update the directory periodically as needed. (CBRO 11/17/09)
3.6.2 Convene annual meeting of key caregiver advocacy organizations to exchange information.		Copy of meeting agenda.	Q4		
3.6.3 Share information via caregiver network email list to disseminate information.		Copy of caregiver dissemination list.	Q2	Done 02/24/10	<b>Information is now provided regularly to those on the caregiver list. A copy of one</b>

					item distributed along with the list of recipients has been submitted as evidence of completion.
3.6.4 Explore funding streams to support caregiver advocacy and implement depending on availability of funds.		Copy of funding summary and draft implementation plan.	Q5		
<b>Renegotiated Action Steps and Benchmarks</b>					
<b>3.1.2 CA Evidence Based Clearinghouse for Child Welfare will provide training on evidence based practices on resource families, recruitment, retention, training, and caregiver-social worker partnership.</b>		Two training agendas from the Chadwick Center which indicate one or more of the evidence based practices were discussed.	Q3		3.1.2 was updated to indicate the training agendas are from the Chadwick Center, who run the Evidence Based Clearinghouse.
<b>3.3 Was changed to read as follows: Utilize the State level Foster Care Recruitment and Retention Project comprised of caregivers, youth and various stakeholders to address caregiver recruitment, retention, support and training.</b>					
<b>3.3.1 <del>Announce formation of advisory group and application for membership process; select members.</del></b>		<b>Copy of advisory group announcement.</b>	<b>Q2</b>		3.3.1 was eliminated to reflect that the Foster Care Recruitment and Retention Project has existing members that include caregivers, youth, and various stakeholders and therefore no application and selection of members will occur.
<b>3.3.2 Was changed to reflect that</b>		<b>Copies of two</b>			

the Foster Care Recruitment and Retention Project would provide the evidence of completion.		agendas from the foster Care Recruitment and Retention Project			
3.3.3 Was changed to reflect that the Foster Care Recruitment and Retention Project would provide the evidence of completion.		Copy of foster care recruitment and Retention Project recommendation summary to the Deputy Director	Q6 Q7		

<b>Primary Strategy:</b> 4. Expand options and create flexibility for services and supports to meet the needs of children and families.		<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety Outcome 2, Well-Being Outcomes 1, 2 and 3, and Service Array.			
<b>Goal:</b> Increase statewide access to varied existing services options for children/youth, and families in foster care.		<b>Applicable CFSR Items:</b> Items 3, 4, 17, 21, 23, 35, 36, 37, 40			
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Qtr Due	Status of EOC	Quarterly Update
4.1 Linkages Project utilized to disseminate best practices on effective collaboration between CalWORKS and Child Welfare regarding services and supports for families.	CDSS-OCAP (Linne Stout) CFPIC (Danna Fabella)	Evidence of completion of step 4.1 (4.1.1 through 4.1.3).	Q8		
4.1.1 Utilize semi-annual project meetings to inform participants of best practices.		Copy of two meeting agendas.	Q6	Done 05/12/10	Copies of two meeting agendas that indicate best practices were discussed.
4.1.2 Disseminate screening tools and associated protocols.		Screening tools and associated protocols.	Q4	Done 05/12/10	Copies of Screening tools and associated protocols.
4.1.3 Analyze annual reports to determine level of county implementation.		Annual Report	Q8		

4.2	Implement integration of OCAP's 3-year plan into Outcomes and Accountability System to strengthen service continuum through collaboration with community based service providers including informal supports.	CDSS (Linne Stout and Richard Smith)	Evidence of completion of step 4.2 (4.2.1 through 4.2.2).	Q8		
4.2.1	Finalize CSA and SIP guidelines to provide guidance to counties.		Copy of issued All County Information Notice releasing CSA and SIP guidelines.	Q1	Done 11/17/09	<b>The ACIN (I-53-09) on CSA and SIP guidelines was issued August 2009. A copy of the ACIN has been provided as evidence of completion.</b>
4.2.2	Implement integration with 25 counties.		County SIPs posted online.	Q8		
4.3	Expand the Wraparound program and consequently increase the number of families receiving wraparound services.	CDSS (Linne Stout)	Evidence of completion of step 4.3 (4.3.1 through 4.3.4).	Q8		
4.3.1	Provide technical assistance (TA) to non-wraparound counties to help assess their feasibility to implement wraparound.		Site visit reports including # of TA days.	Q1	Done 12/7/09	<p><b>Technical assistance (TA) was provided using a variety of methods to Mariposa, Sonoma, &amp; Stanislaus Counties (all non-Wraparound counties). CDSS approved Mariposa County's implementation plan on July 15, 2009. Implementation plans for Sonoma &amp; Stanislaus Counties are under review.</b></p> <p>In addition to the initial documents the state submitted more documents to clarify exactly what kind of TA was being provided to the counties. CDSS staff reports because of the nature of TA it is</p>

					difficult to track all TA specifically. (CBRO 12/7/09)	
4.3.2	Provide training and technical assistance to enable current wraparound counties to build capacity to serve more children.		Site visit reports including # of T/TA days delivered to one wrap county.	Q1	Done 12/7/09	TA provided to current Wraparound counties. Addressed implementation and administration of Wraparound Services Programs, including strategies to build capacity. Staff conducted eight days of face-to-face TA for 20 counties. The face-to-face is a combination of regional convening and in-county meetings. In addition, approximately 290 hours of TA was delivered via one-on-one phone calls, conference calls, and e-mails.
4.3.3	Establish baseline measure of number of wraparound “slots”.		Revised PIP with baseline.	Q1	Done 11/30/09	Item completed during PIP approval process. See Part B.
4.3.4	Increase number of capacity for wraparound services.		Quarterly report with data on capacity increase.	Q8		
4.4	Utilize the State Interagency Team (SIT) to strengthen service array options by developing State level interdepartmental strategies that reduce barriers and increase interagency	CDSS (Greg Rose)	Two copies of SIT meeting agendas and current work plan.	Q1 and Q8		The State Interagency Team’s most recent meetings occurred in August and September 2009. The strategic plan was updated June 2009. A copy of the meeting notes with embedded agenda and current work plan

collaboration. Priority areas include mental health, substance abuse, and education.					<p><b>have been provided as evidence of completion.</b></p> <p>The state provided meeting minutes from 8/4/09 and 9/25/09. However, in minutes from 9/25/09 does not provide information regarding either of the priority areas in the PIP. The state should provide an additional set of minutes that contains information on these priorities. (CBRO 11/17/09)</p> <p>The Ro clarified with the State clarified that the meeting agenda and work plan was submitted for this action. There will be another agenda and minutes provided in quarter 8.</p>
4.5 Coordinate with Child Welfare Council (CWC) to expand substance abuse treatment services.	CDSS (Greg Rose)	Minutes of meeting indicating CDSS' participation on CWC and CWC committees.	Q1 and Q6		<p><b>The Child Welfare Council's most recent meeting occurred September 2009. A copy of the agenda and executive summary are provided as evidence of completion.</b></p> <p>The state provides an agenda from a meeting held on September 17, 2009 but does not provide the meeting minutes from this meeting. Please provide. (CBRO 11/17/09)</p> <p>The State clarified a meeting summary document contains a summary of the CWC meeting.</p>

4.6	Monitor and provide technical assistance for IV-E Waiver Demonstration Project (L.A. and Alameda Counties) to determine impact of waiver on service array.	CDSS (Linne Stout)	Evidence of completion of step 4.6 (4.6.1).	Q4		
4.6.1	Support funding flexibility efforts to expand/enhance services and supports to meet children/family needs.		Two county summaries of IV-E Waiver TA provided.	Q4		
4.7	Establish workgroup to determine feasibility of statewide implementation of Differential Response (DR).	CDSS (Linne Stout)	Evidence of completion of step 4.7 (4.7.1 through 4.7.3).	Q6		
4.7.1	Finalize DR model and parameters for model fidelity in rollout.		Workgroup recommendations to Deputy Director.	Q4		
4.7.2	Research and identify state and federal options that support DR.		Summary of options to Deputy Director.	Q6		
4.7.3	Develop a plan for statewide implementation .		Copy of implementation plan.	Q6		
4.8	Collaborative proposal submitted for in-depth TA from the National Center for Substance Abuse and Child Welfare.	ADP (Peggy Bean), CDSS (Karen Gunderson), AOC (Jennifer Walter)	Copy of submitted proposal.	Q1	Done 11/17/09	<b>The request for In-Depth Technical Assistance Site Application to the National Center on Substance Abuse and Child Welfare has been submitted and approved. A copy of the application has been provided as evidence.</b>
4.9	Disseminate information to counties about utilizing the	AOC (Jennifer Walter)	Two announcements to all counties	Q6		

AOC's clearinghouse of culturally appropriate services for Indian children/families as a resource.		indicating availability of AOC resource for culturally appropriate services.			
<b>Renegotiated Action Steps and Benchmarks</b>					

<b>Primary Strategy:</b> 5. Sustain and expand staff/supervisor training.		<b>Applicable CFSR Outcomes or Systemic Factors:</b> Training			
<b>Goal:</b> Increase educational and training opportunities for staff and supervisors working in the child welfare system.		<b>Applicable CFSR Items:</b> Items 32, 33			
<b>Action Steps and Benchmarks</b>	<b>Person Responsible</b>	<b>Evidence of Completion</b>	<b>Qtr Due</b>	<b>Status of EOC</b>	<b>Quarterly Update</b>
5.1 Enhance training for probation staff.	CDSS (Linne Stout)	Evidence of completion of step 5.1 (5.1.1 through 5.1.4).	Q4		
5.1.1 Collaborate with CPOC to survey county probation departments to assess training needs.	CPOC (Karen Pank)	Survey Results	Q1	Done 11/24/09	<p><b>A needs assessment survey was conducted in 2007. The survey findings are included in the Chief Probation Officers of California Training Plan 2008/2009. A copy of the plan has been provided as evidence.</b></p> <p>The state provided the list of 148 training topic that resulted in the training needs survey of probation officers. This was the only document that was available as a result of the survey that was</p>

					conducted in 2007. State must provide this. (CBRO 11/17/09)
5.1.2 Develop three new child welfare related curriculum for probation specific needs; deliver training.		Table of contents of new curriculum or one training agenda.	Q3	Done 05/12/10	Copy of one new child welfare curriculum training agenda for probation.
5.1.3 Increase awareness of the availability of nine day probation officer core training.		One copy of training announcement.	Q4	Done 05/12/10	Copy of one training announcement re: nine day probation officer core training.
5.1.4 Increase awareness of availability of two-day mandated training for probation officers on TPR, concurrent planning and visitation.		One copy of training announcement.	Q4		
5.2 Implement new social worker training regulations:	CDSS (Linne Stout) and CalSWEC (Barry Johnson)	Evidence of completion of step 5.2 (5.2.1 through 5.2.2).	Q5		
5.2.1 Develop and distribute Frequently Asked Questions ACIN in response to ACIN (released 7/08) on implementation of new training regulations.		Issued ACINs for new implementation of training regulations and FAQs to counties.	Q1	Done 11/17/09	<p>The ACIN (I-21-09) on Training Regulations was issued July 2008 and the ACIN on Questions &amp; Answers was issued March 2009. Copies of the ACINs provided as evidence of completion.</p> <p>The State submitted the ACIN 1-21-09 dated March 12, 2009, which references ACL 08-23. (CBRO 11/17/09)</p>

5.2.2 Modify county training plans to incorporate annual tracking report of core training participation by social workers.		Modified plans on file and annual tracking report.	Q5		<p><b>Modified plans on file and annual tracking report.</b></p> <p>Pending –State needs to clarify which section of the training plan were modified to ensure that tracking reports of core training participation occurs. (CBRO 5/27/10)</p>
5.3 Strengthen concurrent planning training.	CDSS (Linne Stout),	Evidence of completion of step 5.3 (5.3.1 through 5.3.3).	Q8		
5.3.1 Revise common core social worker training to enhance concurrent planning content.	CalSWEC (Barry Johnson)	Excerpts of revised sections of curriculum.	Q7		
5.3.2 Revise advanced concurrent planning curriculum for CWS staff, attorneys, care providers and other community partners.		Excerpts of revised sections of curriculum.	Q4		
5.3.3 Provide training based on the new curriculum.		Two training agendas.	Q8		
5.4 Develop curriculum on mental health, domestic violence, substance abuse, and education for juvenile court system and implement distance learning on these topics.	AOC (Jennifer Walter; Leah Wilson)	Online training available on domestic violence and mental health (web link provided).	Q5		
<b>Renegotiated Action Steps and Benchmarks</b>					

<b>Primary Strategy:</b> 6. Strengthen implementation of the statewide safety assessment system.		<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety Outcomes 1 and 2			
<b>Goal:</b> To improve timeliness of investigations and enhance services to families to ensure safety of child.		<b>Applicable CFSR Items:</b> Items 1, 2, 3, 4			
<b>Action Steps and Benchmarks</b>	<b>Person Responsible</b>	<b>Evidence of Completion</b>	<b>Qtr Due</b>	<b>Status of EOC</b>	<b>Quarterly Update</b>
6.1 Review timeliness to investigation quarterly data with counties that are not in line with the State's median performance level; provide technical assistance as indicated.	CDSS (Richard Smith)	Contact with counties and technical assistance provided.	Q8		
6.2 Strengthen implementation of the safety, risks, strengths, and needs assessment.	CDSS (Linne Stout)	Evidence of completion of step 6.2 (6.2.1 through 6.2.5).	Q8		

6.2.1 Enhance training of trainers' curriculum by incorporating data reviews as a method for supervisors to monitor timely completion of safety, needs and risk assessments.		Excerpts of enhanced training curriculum.	Q3	Done 05/12/10	Excerpts of enhanced training curriculum provided as evidence of completion.
6.2.2 Provide training at the county level to build supervisor capacity to monitor fidelity to the safety assessment tool.	RTA trainers	Two RTA training agendas.	Q3	Done 05/12/10	Two RTA training agendas related to fidelity to the safety assessment tool.
6.2.3 Develop and deliver advanced training module on Interviewing for Strengths and Needs and "Writing Individualized Case Plans" in conjunction with family members.	CDSS (Linne Stout)	Advanced training module and one training agenda.	Q4		
6.2.4 CDSS to conduct quarterly review of safety and risk assessment data to ensure increases in the use of safety/risk assessments in a timely manner prior to case closing.	CDSS (Richard Smith)	PIP quarterly report with data on increase in use of safety/risk assessments as indicated in 6.2.4.	Q1 through Q8		<p>Quarterly review completed, see Part B.</p> <p>These data are reported in the measures for Item 4 (2 measures) (CBRO 11/30/09) Provided for 1<sup>st</sup> QRT</p> <p>Data reported for measure related to Item 4—(CBRO) provided for 2nd QRT</p> <p>Data reported for measure related to Item 4 (provided for 3rd QRT (CBRO 5/27/10)</p>

6.2.5 CDSS to conduct quarterly review of FSNA data to ensure increases in the use of strengths and needs assessments.	CDSS (Richard Smith)	Quarterly report of administrative data PIP quarterly report with data on increase of FSNA as indicated in 6.2.5.	Q1 through Q8		<p><b>Quarterly review completed, see Part B.</b></p> <p>These data are reported in the data measure for Item 3 (CBRO 11/30/09) Provided for 1<sup>st</sup> QRT</p> <p>Data reported for measure related to Item 3—(CBRO) provided for 2<sup>nd</sup> QRT</p> <p>Data reported for measure related to Item 3 (provided for 3rd QRT (CBRO 5/27/10)</p>
<b>Renegotiated Action Steps and Benchmarks</b>					

State: California

Type of Report:

☐ PIP

☒ Quarterly Report: Quarter: 3

Date Submitted: 04/30/2010

V: National Standards Measurement Plan and Quarterly Status Report

Safety Outcome 1: Absence of Maltreatment Recurrence												
National Standard	94.6%											
Performance as Measured in Final Report/Source Data Period	92.6%/2006b2007a											
Performance as Measured at Baseline/Source Data Period	92.7/FFY 2008 92.6%/2006b2007a											
Negotiated Improvement Goal	93.3%											
Renegotiated Improvement Goal	93.2%											
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
	93.0 (01/08-12/08)	--	ACH 93.2 (10/08-09/09)									

Safety Outcome 1: Absence of Maltreatment of Children in Foster Care												
National Standard	99.68%											
Performance as Measured in Final Report/Source Data Period	99.49%/2006b2007a											
Performance as Measured at Baseline/Source Data Period	99.71%/FFY 2008											
Negotiated Improvement Goal	State met standard.											
Renegotiated Improvement Goal												
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12

Permanency Outcome 1: Timeliness and Permanency of Reunification												
National Standard	122.6 (scaled score)											
Performance as Measured in Final Report/Source Data Period	107.2 (scaled score)/2006b2007a											
Performance as Measured at Baseline/Source Data Period	<del>108.6 (scaled score)/FFY 2008</del> 107.1 (scaled score)/2006b2007a											
Negotiated Improvement Goal	111.7											
Renegotiated Improvement Goal	110.2											
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
	110.0 (08B09A)	110.6 (FFY2009)	--									

Permanency Outcome 1: Timeliness of Adoptions (Permanency Composite 2)												
National Standard	106.4 (scaled score)											
Performance as Measured in Final Report/Source Data Period	94.6 (scaled score)/2006b2007a											
Performance as Measured at Baseline/Source Data Period	<del>99.7 (scaled score)/FFY 2008</del> 95.3 (scaled score)/2006b2007a											
Negotiated Improvement Goal	103.8											
Renegotiated Improvement Goal	99.2											
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
	ACH 99.8 (08B09A)	--	--									

Permanency Outcome 3: Permanency for Children in Foster Care for Extended Time Periods (Permanency Composite 3)												
National Standard	121.7 (scaled score)											
Performance as Measured in Final Report/Source Data Period	106.2 (scaled score)/2006b2007a											
Performance as Measured at Baseline/Source Data Period	<del>113.1 (scaled score)/FFY 2008</del> 107.0/2006b2007a											
Negotiated Improvement Goal	116.3											
Renegotiated Improvement Goal	110.0											
Status (Enter the current	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12

quarter measurement for the reported quarter.)	<u>ACH</u> 113.1 (08B09A)	--	--									
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Permanency Outcome 1: Placement Stability (Permanency Composite 4)												
National Standard	101.5 (scaled score)											
Performance as Measured in Final Report/Source Data Period	92.2 (scaled score)/2006b2007a											
Performance as Measured at Baseline/Source Data Period	<del>92.9 (scaled score)/FFY 2008</del> 92.5 (scaled score)/2008b2009a											
Negotiated Improvement Goal	95.7											
Renegotiated Improvement Goal	95.3											
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
	92.5 (08B09A)	92.9 (FFY 2009)	92.9 (FFY 2009)									

## B. Item-Specific and Quantitative Measurement Plan and Quarterly Status Report

Outcome: Safety 1		Item: 1 Timeliness of initiating investigations of reports of child maltreatment											
National Standard	95.0%												
Performance as Measured in Final Report	In 86.0% of cases reviewed, the agency responded in a timely manner.												
Performance as Measured at Baseline/Source Data Period	94.5% of investigations responded to in a timely manner FFY 2008.												
Negotiated Improvement Goal	94.7% of CWS and Probation cases using the Children’s Bureau method for establishing targets. [Baseline+Std. Error; .945+.0018; 61875 applicable cases]												
Method of Measuring Improvement	Of all referrals open for investigation during the quarter (baseline annualized for FFY 2008) the % that are investigated in a timely manner (CWS/CMS-quarterly data; state measure 2B retrieved from CDSS/UCB website, <a href="http://cssr.berkeley.edu/ucb_childwelfare">http://cssr.berkeley.edu/ucb_childwelfare</a> ). Denominator will be all required immediate and ten-day investigations summed. Numerator will be the number of immediate and ten-day investigations completed as required summed. On a rolling quarterly basis, this proportion is annualized using the sum of the quarterly numerators and dividing by the sum of the quarterly denominators.												
Renegotiated Improvement Goal													
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
	94.7% (1/08-12/08)	ACH 95.2% (04/08-03/09)	--										

Outcome: Permanency 1		Item: 7 Permanency goal established in timely manner											
Performance as Measured in Final Report	In 59% of cases reviewed, the permanency goal was established in a timely manner.												
Performance as Measured at Baseline/Source Data Period	In 74.6% of out-of-home cases, permanency goal was established within 60 days of entry into foster care/FFY 2008.												
Negotiated Improvement Goal	75.3% of CWS out of home cases using the Children’s Bureau method for establishing targets. [Baseline+Std. Error; .746+.0074; 13276 applicable cases]												
Method of Measuring Improvement	The denominator is the number of first time entries during the quarter. The numerator is the number of those cases without a “missing” case plan goal. On a rolling quarterly basis, this proportion is annualized using the sum of the quarterly numerators and dividing by the sum of the quarterly denominators.												
Renegotiated Improvement Goal													
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
	74.2 (01/08-12/08)	69.2 (04/08-03/09)	67.8 (07/08-06/09)										

Outcome: Permanency 1		Item: 10 Permanency goal of other planned permanent living arrangement											
Performance as Measured in Final Report	In 28% of cases reviewed, the permanency goal was other planned permanent living arrangement.												
Performance as Measured at Baseline/Source Data Period	In 14.7% of out-of-home cases, permanency goal was other planned permanent living arrangement/FFY 2008												
Negotiated Improvement Goal	14.4% of CWS cases using the Children’s Bureau method for establishing targets. [Baseline+Std. Error; .147-.0027; 66413 applicable cases]												
Method of Measuring Improvement	AFCARS Data Profile Section III, Permanency Goals for Children in Care. Numerator is the number of children for whom permanency goal is “Long Term Foster Care”. The denominator is the number of children in care of the last day of the reporting period.												
Renegotiated Improvement Goal													
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
	<u>ACH</u> 13.8	--	--										

	(08B09A)											
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Outcome: Well-Being		Item: 18 Child and family involvement in case planning											
Definition/Methodology	The percentage of cases, open on the last day of the quarter that have had a Family Engagement Effort (FEE) contact with a Parent/Child/Caregiver within the report period.												
Data Source	CWS/CMS administrative data												
Baseline and Baseline Period	Baseline to be determined PIP Q4.												
Negotiated Improvement Goal	To be determined PIP Q4 using the Children’s Bureau method for establishing targets.												
Method of Measuring Improvement	Quarterly state data from CWS/CMS (annualized); Items include Case Planning with Family, Family Meeting/TDM/Family Case Conferencing, Meeting w/ Community Partners and Family, Meeting w/ CalWorks Staff and Family.												
Renegotiated Improvement Goal													
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
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Outcome: Permanency 2		Measurement of Action Step 2.1- Family Finding											
Definition/Methodology	The percentage of CWS entry cases at 60 days who indicate placement with a relative on the last day of the quarter.												
Data Source	CWS/CMS administrative data.												
Baseline and Baseline Period	Baseline to be determined PIP Q5.												
Negotiated Improvement Goal	To be determined PIP Q5 using the Children’s Bureau method for establishing targets.												
Method of Measuring Improvement	The denominator is the number of first time entries during the quarter. The numerator is the number of first time entry cases where placement was with a relative within 60 days of entry. On a rolling quarterly basis, this proportion is annualized using the sum of the quarterly numerators and dividing by the sum of the quarterly denominators.												
Renegotiated Improvement Goal													
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
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Outcome: Well-Being 1		Item: 17 Needs and services of child, parent and foster parent.											
Definition/Methodology	Percentage of foster care and in-home children as of the last day of the quarter who are receiving Wraparound services.												
Data Source	Quarterly reports from county to CDSS.												
Baseline and Baseline Period	5.4% of open cases were receiving Wraparound services/Calendar Yr. 2008												
Negotiated Improvement Goal	5.6% of CWS cases using the Children’s Bureau method for establishing targets. [Baseline+Std. Error; .054+.0017; 64838 applicable cases]												
Method of Measuring Improvement	The denominator is the total number of children in foster care as of the last day of the quarter, extracted from the automated case management system (CWS/CMS). The numerator is the total number of county-reported wraparound slots as of the last day of the quarter. On a rolling quarterly basis, this proportion is annualized using the sum of the quarterly numerators and dividing by the sum of the quarterly denominators.												
Renegotiated Improvement Goal													
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
	<u>ACH</u> 5.9% (FFY 09)	--	--										

Outcome: Safety 2		Item: 3 Services to family to protect child(ren) in home and prevent removal											
Definition/Methodology	The percentage of CWS cases opened during the quarter where a family strengths and needs assessment was completed.												
Data Source	CWS/CMS administrative data extracted via SafeMeasures®												
Baseline and Baseline Period	61.8% of cases/FFY 2008												
Negotiated Improvement Goal	62.3% of cases using the Children’s Bureau method for establishing targets. [Baseline+Std. Error; .618+.0046; 41733 applicable cases]												
Method of Measuring Improvement	The denominator is the total number of case referrals that were promoted to open cases during the quarters. The numerator is the total number of those promoted cases where a completed family strengths and needs assessment (FSNA) was completed. On a rolling quarterly basis, this proportion is annualized using the sum of the quarterly numerators and dividing by the sum of the quarterly denominators.												
Renegotiated Improvement Goal													
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
	<u>ACH</u> 63.8% (1/08-12/08)	65.5% (04/08-03/09)	66.7 % (07/08-06/09)										

Outcome: Safety 2		Item: 4 Risk of harm to child											
Definition/Methodology	The percentage of CWS family maintenance (FM) and family reunification (FR) cases closed during the quarter where a safety assessment was completed within 65 days prior to case closing. <sup>1</sup>												
Data Source	CWS/CMS administrative data extracted via SafeMeasures®												
Baseline and Baseline Period	22.8% of cases/FFY 2008												
Negotiated Improvement Goal	23.2% of cases using the Children’s Bureau method for establishing targets. [Baseline+Std. Error; .228+.0041; 40003 applicable cases]												
Method of Measuring Improvement	The denominator is the total number of CWS family maintenance and family reunification cases closed during a quarter. The numerator is the number of those closed cases that had a safety assessment completed within 65 days prior to closing. On a rolling quarterly basis, this proportion is annualized using the sum of the quarterly numerators and dividing by the sum of the quarterly denominators.												
Renegotiated Improvement Goal													
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
	22.0% (1/08-12/08)	<u>ACH</u> 24.0% (4/08-3/09)	23.5% (07/08-06/09)										

<sup>1</sup> Sixty-five (65) days is the indication in the SDM Procedure Manual. These measures are only for SDM counties and do not include CAT counties.

Outcome: Safety 2		Item: 4 Risk of harm to child											
Definition/Methodology	The percentage of CWS family maintenance (FM) and family reunification (FR) cases closed during the quarter where a risk assessment was completed within 65 days prior to case closing.												
Data Source	CWS/CMS administrative data extracted via SafeMeasures®												
Baseline and Baseline Period	60.1%/FFY 2008												
Negotiated Improvement Goal	60.6% of cases using the Children’s Bureau method for establishing targets. [Baseline+Std. Error; .601+.0048; 40003 applicable cases]												
Method of Measuring Improvement	The denominator is the total number of CWS family maintenance and family reunification cases closed during a quarter. The numerator is the number of those closed cases that had a risk assessment completed within 65 days prior to closing. On a rolling quarterly basis, this proportion is annualized using the sum of the quarterly numerators and dividing by the sum of the quarterly denominators.												
Renegotiated Improvement Goal													
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
	ACH <del>63.1%</del> 62.2% (1/08-12/08)	63.1% (4/08-3/09)	63.5% (07/08-06/09)										

Outcome: Well-Being 1		Item: 19 Caseworker Visits with Child											
Definition/Methodology	The percentage of cases rated as a “strength” in quality of visits.												
Data Source	Online case review.												
Baseline and Baseline Period	Baseline to be determined PIP Q2; Baseline = 83.2% quality visits.												
Negotiated Improvement Goal	To be determined PIP Q2 using the Children’s Bureau method for establishing targets.												
Method of Measuring Improvement	Online reviews from CWS/CMS of 381 cases from Los Angeles, Fresno and Santa Clara the 12 largest counties <sup>2</sup> regarding quality of visits. Definition of quality of visit will be consistent with federal CFSR. Data will be reported annually.												
Renegotiated Improvement Goal	Using the Children’s Bureau method for establishing targets, improvement goal = 83.4%. [Baseline+Std. Error; .832+.0023; 97393 applicable cases]												
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
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<sup>2</sup> Twelve Counties: Alameda, Contra Costa, Fresno, Kern, Los Angeles, Orange, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, and Santa Clara.

Outcome: Well-Being 1		Item: 20 Caseworker Visits with Parents											
Definition/Methodology	The percentage of cases rated as a “strength” in quality of visits.												
Data Source	Online case review.												
Baseline and Baseline Period	Baseline to be determined PIP Q2; Baseline = 63.1% quality visits.												
Negotiated Improvement Goal	To be determined PIP Q2 using the Children’s Bureau method for establishing targets.												
Method of Measuring Improvement	Online reviews from CWS/CMS of 381 cases from Los Angeles, Fresno and Santa Clara the 12 largest counties <sup>3</sup> regarding quality of visits. Definition of quality of visit will be consistent with federal CFSR. Data will be reported annually.												
Renegotiated Improvement Goal	Using the Children’s Bureau method for establishing targets, improvement goal = 63.4%. [Baseline+Std. Error; .631+.0030; 97393 applicable cases]												
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	
	--	--	--										

<sup>3</sup> Twelve Counties: Alameda, Contra Costa, Fresno, Kern, Los Angeles, Orange, Riverside, Sacramento, San Bernardino, San Diego, San Francisco, and Santa Clara.